

# ScienceSoft Draws in Leads from the Middle East with International Call Forwarding from GCF



- ▶ **Company Name:** ScienceSoft
- ▶ **Industry:** IT / Software
- ▶ **Founded:** 1989
- ▶ **Client Since:** 2022
- ▶ **Website:** [www.scnsoft.com](http://www.scnsoft.com)

## OVERVIEW

Founded in 1989, ScienceSoft is a provider of IT consulting services, custom software development, and cybersecurity solutions. Their service portfolio covers an entire software development lifecycle and meets varied business needs.

As such, they've worked with notable clients such as Saudi Aramco, Rakuten Viber, eBay, and NASA, and even built Viber, a mobile communication app. And they can provide these highly reliable services by partnering with Microsoft, Oracle, AWS, Adobe, Salesforce, and IBM.

They've been included in Clutch's List of Top 100 Global Companies, and the Financial Times' 2022 List of The Americas' Fastest Growing Companies.

## CHALLENGE

As a global business, ScienceSoft has headquarters in the US but operates internationally across North American, European, and Gulf regions.

Their marketing team is responsible for generating sales calls from potential clients in the Middle East. So, they needed a high-quality call forwarding service to forward incoming calls to their centralized marketing department outside the UAE.

## SOLUTIONS

Executive Director, Dimitry Viazmin heard about Global Call Forwarding from another company in the UAE that has been successfully using our services. We offer phone numbers and phone service in many countries across the globe, including hard-to-reach countries.

We provide them with a UAE National Number, now listed on their Contact Us page. They use this number to receive local calls from customers in the Gulf Cooperation Council region.

*"High-quality service with good flexibility to support different business models." —Dimitry Viazmin, Executive Director, ScienceSoft*

# Customer Stories



## RESULTS

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Since implemented, ScienceSoft has found that our call forwarding service quality is high. Their marketing team has also provided positive feedback, and they look forward to implementing similar solutions for other regions in the future.



*"I would highly recommend your company to others who are operating globally, because the important points are not only the high-quality of the service, but also your flexibility and willingness to build a comfortable way of cooperation with clients. This is absolutely great, this is amazing." —Dimitry Viazmin, Executive Director, ScienceSoft*



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